

stars

Star Rating System

Monitoring transparency in government

Reach for a star... by meeting every Sunshine Law requirement. Then add best practices from the list below to achieve a multiple-star rating



Open and Transparent Government: Meets all Sunshine Law requirements.



Achievement in Open and Transparent Government:
Implemented 1-2 best practices*



Outstanding Achievement in Open and Transparent Government:
Implemented 3-4 best practices*



Highest Achievement in Open and Transparent Government:
Implemented 5 or more best practices*

1 The public office employs a method to track public records requests, such as record requested, date received and date provided.

2 To assist the public in making a request for records the public office has standard request forms that are available to requestors to use if they wish, as well as for the staff to use when a request is made via phone.

3 The public office provides an acknowledgment to the requestor when a public records request is received, consistent with how the request was made.

4 To assist the public in making a request for records, the public office has publicized (website, public records poster, etc.) the name or office title of the records custodian and his/her contact information. Further, the public office's staff has been trained on how to route public records requests to the record custodian, who also has been trained on fulfilling the public records requests, including guidelines for negotiating ambiguous or large requests.

5 All elected officials or their designees, as well as community school administrators, have taken the required public-records training within the applicable time frame.

6 The public office has an online presence that provides the office's agendas, policies, and schedules.

7 The public office has an online presence that provides access to official documents, such as the annual budget, salaries, and contact information.

Name of Entity	County	Audit Period	Compliant	Best Practices	Non-Compliant
Willoughby-Eastlake City School District	Lake	07/01/2019 to 06/30/2020	★	★★★	
Willoughby-Eastlake City School District	Lake	07/01/2020 to 06/30/2021	★	★★★	

Best Practices for: Willoughby-Eastlake City School District (Lake County)

1. Method to Track Public Records Requests
 2. Standard Request Forms
 3. Public Records Request Acknowledgement
 4. Public Records Custodian Identified and Trained
 5. Prompt Certified Public Records Training
 6. Online Presence – Upcoming Events and Office Operations
 7. Online Presence – Official Documents
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This entity received the Highest Achievement in Open and Transparent Government Award